



INSTRUCTION MANUAL

ProDevice ASM120 Degausser

MODELS:

- Basic
- Professional

ORIGINAL MANUAL

Manual version - V.ASM120.2025.1.EN



Thank you for purchasing the ProDevice ASM120 degausser. This device has been designed using the latest technical knowledge and manufactured using modern and reliable electrical, electronic and mechanical components. It produces a strong magnetic field that allows for the complete erasure of data from magnetic storage media.



Read this instruction manual before use.

Follow safe operating procedures.



The manufacturer is not liable for any accidents or damages resulting from improper use of the product or as a result of using it in a manner inconsistent with or deviating from the principles set out in this instruction manual.

The manufacturer reserves the right to introduce changes to the design of the devices, deemed necessary by the manufacturer to improve them.

This instruction manual is an integral part of the device.

Instruction manual is protected by copyright regulations.

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1. INTRODUCTION

A product that is a machine may be referred to in the manual as: a machine, a product, a device.



- Before start-up, read the device's instruction manual.
- Keep the instruction manual.
- Store the instruction manual with the device.
- Follow all safety guidelines.
- If you have any questions about the product or the information provided with it, please contact the manufacturer for additional answers.
- Contact details can be found on the last page.
- Keep the proof of purchase for your device.
- Keep the device's operating instructions along with all additional documentation.
- The device must be registered at: https://www.pro-device.com/en/product-registration/



1.1. FULFILLMENT OF LEGAL REQUIREMENTS OF THE CONFORMITY ASSESSMENT SYSTEM

The manufacturer declares that the product meets the safety requirements within the scope of European Union directives:

- Directive LVD 2014/35/EU
- Directive EMC 2014/30/EU

and regulations resulting from harmonized standards and other technical standards. The signed and dated declaration of conformity is a separate document, attached to each device. The declaration of conformity contains a specified list of applied standards.

The device is marked with the symbol of compliance with the essential requirements:





2. SAFETY

The information contained in this section are important for the safe operation of the device. All places in the manual that contain information of high importance are marked with an exclamation mark on a yellow background:



The manufacturer will not be liable for any damages resulting from improper use of the installation, which is a set of machines and devices, or as a result of use in a manner inconsistent with or deviating from the principles set out in this instruction manual or other materials provided by the manufacturer.

DISKUS Polska Sp. z o. o. will not be liable for any damage to the product resulting from failure to comply with the operating instructions.

The user of the device should ensure that appropriate occupational health and safety regulations are implemented for all employees who operate the device or may have any contact with it.

ATTENTION!

The product <u>is not</u> intended for installation in explosion hazard zones (Ex).



2.1. GENERAL SAFETY INFORMATION



- The safety guidelines described in the manual apply to all device models.
- Follow the safety guidelines described in the manual.
- Make sure you are familiar with the operation of the device.
- If the device malfunctions, discontinue work until the defect is repaired.
- Have the device serviced by the manufacturer or an authorized service technician designated by the manufacturer.
- Follow inspection and maintenance rules and schedule.
- Any unauthorized modification to the device invalidates the declaration of conformity and the warranty conditions.
- It is prohibited to connect the device using an extension cord without a grounding wire.
- It is prohibited to connect the device using a power cable without a grounding wire.
- The electrical installation to which the device is connected must be equipped with sockets with a grounding pin.
- It is recommended to equip the electrical installation to which the device is connected with a differential circuit breaker.
- The device may pose a risk to users with pacemakers and other active medical implants.

2.2. SAFETY SYMBOLS, PICTOGRAMS AND WARNING SIGNS

This manual contains a list of the symbols that have been used. The meaning of each of them is explained in this chapter, through a description placed next to the sign.

The rule applies:

- Square signs, green with a white symbol informational.
- Round, blue signs with a white symbol mandatory.
- Triangular signs, yellow with a black symbol warning.
- Round, red signs with a black symbol on a white background prohibition.





MAIN SWITCH

This sign indicates the location of the main switch.

It is used to identify the place where the device can be completely switched off or disconnected from the electrical power source.



REFER TO INSTRUCTION MANUAL

Read the instructions before starting the device or starting work. Follow the rules for safe operation.



WEAR HEARING PROTECTION

Wear earphones or other ear protection to avoid excessive noise and hearing damage.



CONNECT AN EARTH TERMINAL TO THE GROUND

The appliance must be grounded to avoid electric shock.



GENERAL WARNING SIGN

Exercise caution, consult the manual for information.

The symbol in the manual informs about important warnings and guidelines to be followed when working with the device.



HOT SURFACE

Exercise extreme caution and follow guidelines.

The sign is used in places where personnel may be exposed to high temperatures that pose a risk of burns.



MAGNETIC FIELD

Exercise extreme caution and follow guidelines.

The sign is used in places where operator may be exposed to a strong electromagnetic field.



CRUSHING OF HANDS

Exercise extreme caution when working next to the drawer.





ACCESS PROHIBITION

It is prohibited to open covers and enter the area thus marked during operation, as well as to insert any part of the body while the device is operating.



NO ACCESS FOR PEOPLE WITH ACTIVE IMPLANTED DEVICES

The product generates a high-intensity electromagnetic field, which may pose a risk to people with pacemakers and other active medical implants.

OTHER MARKINGS



CE MARKING

The marking indicates that, according to the manufacturer's declaration, the product meets the essential requirements of the European Union conformity assessment system.

The marking can be found on the nameplate.



WEEE MARKING 2012/19/EU

This symbol indicates that the product is subject to WEEE 2012/19/EU regulations. The device or any of its electrical or electronic parts may not be disposed of with household or similar waste. When disposing of waste from the device, proceed in accordance with the regulations in order to avoid negative effects on the environment and human health, which could occur due to improper handling of this waste. For further information on recycling waste from this product, contact your local municipal authorities, the relevant waste disposal service, or the supplier of the product.

The marking can be found on the nameplate.



2.3. POTENTIAL HAZARDS FROM INTENDED USE



List of potential threats

Hazard during normal use	Possible cause	Prevention
Damage during transport	Fall, impact	The device must be secured against the possibility of moving. It must be ensured that other objects do not fall on the device.
Damage during storage	Fall from a height	Shelves must have adequate load-bearing capacity and a suitable, flat, and undamaged surface. Be careful when removing other items stored nearby to avoid knocking the device over. During storage, the device should be properly secured to prevent falls.
Usage errors	Failure to read the user manual	Avoid routine. Reading the instructions is mandatory, regardless of experience.
Strain	Failure to comply with occupational health and safety regulations	In accordance with occupational health and safety regulations, two people are required to transport the device, the weight of the device is given on the nameplate.



2.4. POTENTIAL HAZARDS FROM MISUSE



List of potential threats

Hazard during improper use	Possible cause	Prevention
Use by unauthorized personnel	Lack of supervision by an authorized person	Have direct control over the device
Failure to follow maintenance rules	Failure to read the user manual	Read and understand the instructions.
Life-threatening situations for people with active medical implants	Removing covers, opening the housing	Follow the instructions in the user manual. Do not remove covers or insert body parts or objects into the device.
Electric shock	Removing covers, opening the housing Inserting the conductive element through	Follow the instructions in the user manual. Do not remove covers or insert body parts or objects into the device.
Burns	the ventilation hole Inserting your hand into the coil after a long period of work	Follow the instructions in the user manual. Do not remove covers or insert body parts or objects into the device.



2.5. RESIDUAL RISKS



List of potential threats

Residual Risk Type	Cause	Ways to minimize risk
Hearing damage	Not wearing	No reduction possible.
	hearing protection	Proper protection depends on the user.

2.6. PEOPLE AT RISK

- User occasionally, due to the periodic operation of the device.
- Service personnel rarely, within the scope of activities performed.
- Cleaning staff contact with the device is possible due to the activities performed. Make sure that the device is not left switched on.
- Persons visiting the site the risk is eliminated through supervision by a guide.

2.7. SUBSTANCES AND EMISSIONS

The device does not use or process any chemicals. Therefore, there is no risk of emissions associated with its operation.

Noise emission – see chapter 3.3. "Technical parameters".

2.8. PERSONAL PROTECTIVE EQUIPMENT

Hearing protection is required when operating this device - wear anti-noise earmuffs or other ear protection to avoid excessive noise and hearing damage.



2.9. EMERGENCY SITUATIONS

- **Failure** if you notice improper operation of the device, immediately disconnect it from the power source. Report the problem to the manufacturer's service.
- Accident stop the device immediately, disconnect it from the power source immediately. Take necessary actions according to the first aid instructions.

3. GENERAL DESCRIPTION OF PURPOSE, CONSTRUCTION AND OPERATION

The device is delivered to the buyer in a dedicated box or case. Due to the device's weight, at least two people are required to unpack it and then transport it to the installation site. Carefully remove all packaging materials and check that the contents are complete and in accordance with the product specifications for the given model. After removing the packaging materials, immediately check the device for any signs of damage incurred during transport. If the device or any accessories intended for it are damaged, report this fact to the forwarder and the manufacturer.

Before first use, wait at least 12 hours for the device to equalize in temperature with the surroundings and remove a VCI emitter from the drawer.

3.1. DESCRIPTION AND PURPOSE

The ProDevice ASM120 degausser is designed to erase data from commercially available magnetic media. Placing media in the chamber allows for data deletion from various media types and sizes. There's no need for additional connectors or adapters.

The powerful magnetic pulse generated by the device physically changes the media's ferromagnetic layer, transforming it into a paramagnetic layer. This causes irreversible data loss and renders the media unusable (data cannot be rewritten — this does not apply to certain tape types: DAT and DLT).

The device is designed for operation in closed rooms, e.g. offices.



3.2. DIFFERENCES BETWEEN MODELS

The ProDevice ASM240 degausser comes in two versions:

- Basic
- Professional

List of differences between models

Parameter	Basic	Professional
PPMS Technology *	No	Yes

* (Pre - Paid Management System) the ability to pre-program a specific number of cycles, after which the device is automatically blocked.

3.3. PACKAGE CONTENTS

- ProDevice ASM120 degausser
- IEC C13 (female) CEE 7/7 (E/F) power cable
- USB-A stick with manual instructions and PPMS software (in Professional version)
- RJ45 UTP patch cable Cat. 5 (in Professional version)



3.4. TECHNICAL PARAMETERS

List of technical parameters

Parameter	Value
Power supply	1~ 230 V AC 50 Hz *
Rated current [A]	3
Rated current (standby mode) [A]	0,3
Rated power [VA]	690
Rated power (standby mode) [VA]	69
Maximum magnetic induction	1,1 T (11 000 Gauss)
Device dimensions [mm]	221 x 465 x 350
Device weight [kg]	33,5
Sound pressure level [dB(A)]	85,5 **
IP protection class	IP20
Cycle time	30 s / medium ***
Permissible ambient temperature	5 °C - 45 °C
Permissible ambient humidity	10 % - 60 % (no condensation)
Drawer dimensions [mm]	255 x 120 x 45

- * Depending on the user's country, the device's power supply may vary (available options: 100 250 V AC, 50 / 60 Hz).
- ** The measurement was taken in operating mode, during a degaussing cycle of a 3.5" enterprise HDD. Background noise level: 36,5 dB(A). Idle level: 40,0 dB(A). The device emits impulse noise with a maximum level of 85,5 dB(A) once during each operating cycle. Due to the occurrence of impulse noise above 85 dB(A), it is recommended to use anti-noise earmuffs or other hearing protection measures when staying near the device during operation.
- *** Depending on the selected power supply type and device operating mode, the cycle time may vary. Cycle time is the time between pressing the start button and the demagnetization of the medium.



3.5. PROHIBITED USAGE PATTERNS



- It is prohibited to start work without knowing the operating instructions.
- It is prohibited to have the device repaired by unqualified personnel.
- It is prohibited to interfere with the design of the device.
- It is prohibited to open the casing or modify the device.
- It is prohibited to insert objects or body parts into openings in the device.
- It is prohibited to cover the ventilation openings of the device.
- It is prohibited to connect the device to a faulty power supply network.
- It is prohibited to connect the device using an extension cord without a grounding wire.
- It is prohibited to connect the device using a power cable without a grounding wire.
- It is prohibited to bypass the device's security systems.
- It is prohibited to use liquids to clean the device.
- It is prohibited to place containers with liquids on the device housing.
- The device must not be operated by personnel whose condition indicates their incapacity for work.
- It is prohibited to use the device in a damaged condition.
- It is prohibited to start work when the covers are removed.
- It is prohibited to store or use the device in places where it may be exposed to moisture or temperatures exceeding the permitted limits.
- It is prohibited to connect or disconnect the power plug under load.
- It is prohibited to use the appliance with an unsecured power plug.
- It is prohibited to operate the device by persons not equipped with appropriate personal protective equipment.



3.6. RULES FOR SAFE USAGE



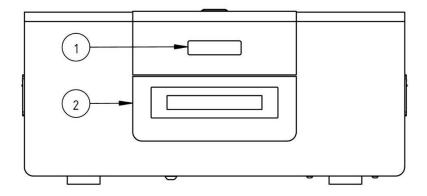
- Carry out regular checks of the technical condition of the device.
- Report any irregularities noticed to your supervisor.
- Make sure new employees are trained.
- Make sure new employees are familiar with the operating instructions.
- In the event of a failure or interruption in operation due to damage to the device or any of its components, contact the manufacturer's authorized service center.
- Operating the device may pose a risk to pregnant women and people with pacemakers.
- The device requires inspection by an authorized manufacturer's service center at least every 10 000 cycles or once every six months.
- Repairs during the warranty period may only be performed by an authorized manufacturer's service center.
- During the post-warranty period, it is recommended that repairs be carried out by an authorized service center of the manufacturer or service technicians with appropriate qualifications and knowledge of the machines undergoing repairs.
- Improper handling of the device during repair may result in electric shock and death.
- Before carrying out any assembly, maintenance or inspection activities, disconnect the device from the power supply by disconnecting the power cord from the mains and then from the device and wait until the device has equalised temperature with the surroundings.
- If the power supply is disconnected, the operator must be able to see that the machine is disconnected (the power supply cord is disconnected and remains disconnected) from every point to which he has access. If this is not possible due to the design or installation of the machine, the disconnection must be provided with a locking system in the disconnected position.



3.7. FUNCTIONAL ELEMENTS AND OPERATION

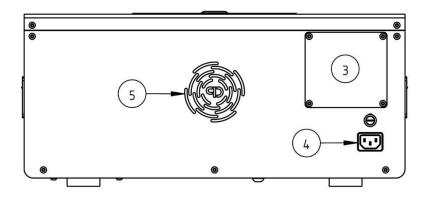
3.7.1. REVIEW

Front view



- 1. LCD display
- 2. Media drawer

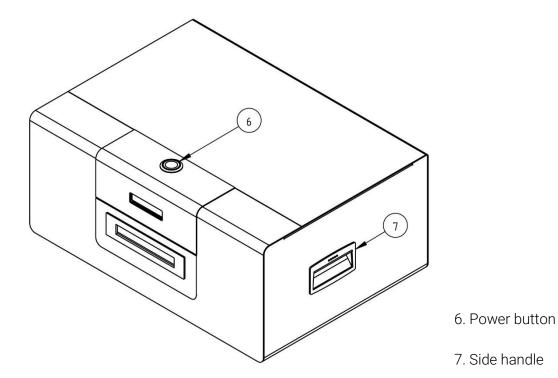
Back view



- 3. RJ45 port
- 4. Power socket
- 5. Ventilation holes



Isometric 3D view



3.7.2. START-UP

- Connect the power cable to the device and then to a grounded electrical outlet.
- Press the power button, the device will start up.
- Wait until the message "Open the drawer" appears on the display. The device is ready to work.
- If you have the Professional version, you can now connect your laptop or PC to the device's network using the supplied network cable and run the PPMS software.
- Insert the medium into the drawer and close it.
- During the degaussing process, the current cycle screen with a progress bar will appear on the display. After a successfully completed cycle, the message "Erase cycle finished –OK" will be displayed.
- Remove the medium from the drawer.
- Once the message "Open the drawer" appears on the display again, you can start another cycle.
- Opening the drawer blocks operation of the device, and a message "Load disk and close the drawer" appears on the display.
- Opening the drawer during cycle interrupts the process and a message "WARNING cycle terminated" appears on the display.



- To properly shut down the device, after the degaussing cycle is complete and you return to the home screen, press the power button. Failure to do so may result in damage to the device or its components.
- Disconnect the power cable from the power outlet and then from the device.



In one degaussing cycle, data can only be deleted from one medium.

3.7.3. OPERATION

Media can only be inserted into the degausser through the drawer. Any opening of the drawer stops the device for safety reasons.

Scan the QR code to watch an official video presenting correct usage of the ProDevice ASM120 degausser:



The video is an inseparable part of this manual Instruction.



Description of displayed messages

Information on the display	Meaning
"ProDevice ASM120"	Welcome inscription
"ProDevice IP"	IP address of the device
"Connecting to PC please wait"	Awaiting PC connection
"PC connected"	PC connected
"Cycle counter"	Counter of completed cycles
"Open the drawer"	Awaiting to start work
"Load disk and close the drawer"	The input of the media drawer is open
"Erase cycle"	Degaussing cycle in progress
"Erase cycle finished - OK"	Degaussing completed successfully
"WARNING cycle terminated"	The degaussing cycle has been interrupted
"Remaining cycles counter"	Counter of the remaining PPMS cycles

3.7.4. WARNINGS AND ERRORS

Any irregularities related to the operation of the device should be reported via the form available on the manufacturer's website:

https://support.pro-device.com/

The occurrence of a warning often requires user action to eliminate the anomaly.

Certain errors cause the device to stop working. Try restarting the device. If the error reoccurs, further operation is not possible. Contact the manufacturer or an authorized service centre.

Each error has an assigned error message that must be provided when submitting a service request via the form.



3.8. OPERATOR STATION DESCRIPTION

The device does not have dedicated workstations.

4. TRANSPORT, HANDLING AND STORAGE

4.1. TRANSPORT

- The device may only be transported in the packaging or case provided by the manufacturer.
- The packaging or case must be secured during transport using transport belts or other means ensuring mechanical stability.
- Before use after transportation, please wait at least 12 hours for the device to equalize temperature with the surrounding environment.

4.2. TRANSFER

- Due to the weight of the device, at least two people are required to manually transport it to the installation site.
- For safe manual transport, use the built-in carrying handles.

4.3. STORAGE

- If the device will not be used for a long time, disconnect its power cord from the mains.
- Do not allow any liquids to enter the device during storage.
- Before use after long-term storage in uncontrolled climatic conditions, wait at least 12 hours for the device to equalize in temperature with the surrounding environment.



5. INSTALLATION AND OPERATION

5.1. INSTALLATION REQUIREMENTS

- After removing all packaging materials, place the device on a solid surface in the designated, sheltered installation area.
- If you place the device on a table or desk, make sure it has sufficient load-bearing capacity to create a safe workplace.
- All devices and building elements should be located at least 1 metre away from the device to allow for adequate ventilation.
- Install the media slide into the catch located below the media output.

5.2. GENERAL SET-UP CONDITIONS

5.2.1. USER'S MANUAL

Before first use, operation and maintenance of the device, please read the operating instructions carefully and keep them for future use or passing them on to subsequent users.

5.2.2. STAFF TRAINING

Training of employees assigned to operate the device is essential to ensure proper operation.

5.2.3. CONDITIONING

Before putting the machine into operation, the compliance of the following points must be confirmed:

- The device must be complete.
- All components must be installed in accordance with the documentation.
- All elements must be stable.
- The markings are applied and legible.
- The user manual is available.
- Staff have been trained.



Everyone is aware of potential threats and how to avoid them.

6. INSPECTIONS AND MAINTENANCE

6.1. TYPES, FREQUENCY AND CRITERIA OF INSPECTIONS AND MAINTENANCE

- The device requires inspection by an authorized manufacturer's service center at least every 10 000 cycles or once every six months.
- Repairs during the warranty period may only be performed by an authorized manufacturer's service center.
- During the post-warranty period, it is recommended that repairs be carried out by an authorized service center of the manufacturer or service technicians with appropriate qualifications and knowledge of the machines undergoing repairs.
- Improper handling of the device during repair may result in electric shock and death.
- Before carrying out any assembly, maintenance or inspection activities, disconnect the
 device from the supply voltage by disconnecting the power cord from the mains and then
 from the device and wait until the device has equalised temperature with the surroundings.

6.2. ESTIMATED MACHINE LIFETIME

- Warranty the support period is specified in the warranty card. Failure by the user to fulfil
 the maintenance obligations may constitute grounds for the manufacturer to deny warranty
 claims. Failure to perform any maintenance activities that are carried out by the
 manufacturer's authorized service provider does not result in the loss of warranty rights,
 however, it does affect the operational durability of the device. Therefore, the regular
 performance of such activities is strongly recommended.
- Usability 150,000 operating cycles or 2 years - provided that regular maintenance is carried out every 10 000 cycles or six months. After the indicated period, the device requires a general inspection in order to adapt it for further use.



6.3. SPECYFICATION OF SPARE PARTS AND AUXILIARY SUBSTANCES

Power Cable:

- Device plug IEC C13 (female)
- Number of cores 3
- Core cross-section min. 0.75 mm²
- Operating current 10 A
- Nominal voltage min. 250 V AC
- Permissible cable length max. 3 m

6.4. MOST COMMON FAULTS

Fault / Information shown on the display	Possible cause	Way to remove the fault
The device does not turn on	There is no power at the wall socket	Check that there is power in the outlet by plugging in another electrical device
	The plug is not properly inserted in the wall socket	Insert the plug into the wall socket correctly
The device does not turn on – power socket is ok	Damaged power cord	Replace the power cord with a new one having the same specifications
The device does not turn on – power socket, power cord ok	Power button turned off	Turn on the device using the power button
	Blown fuse in power outlet	Replace the blown fuse with a new one having the same rating
The device does not turn on – power socket, power cord, power button ok	START button disabled	Turn on the device by pressing the START button
The device does not turn on – power socket, power cord, power button, START button ok	-	Contact service
Message "No response from PC"	The plug is not properly inserted in the wall socket	Insert the plug into the wall socket correctly



Message "No response from PC" – ethernet socket ok	Damaged network cable	Replace the network cable with a new one having the same characteristics
Message "No response from PC" - ethernet socket, cable ok	No / badly configured network card	Configure the computer's network card as instructed
Message "No response from PC" - ethernet socket, cable, network card ok	-	Contact service
Message "Inspection necessary"	Required inspection after the programmed number of cycles	Contact service
Message "Please contact service"	-	Contact service
Message "Clock failure"	Clock data corruption	Contact service
Message "Remaining cycles counter 0"	Exceeding the programmed number of cycles	Contact service
Fault / Information shown on the display	Possible cause	Way to remove the fault
Message "Disk NOT erased"	Unsuccessful demagnetization cycle	Try again. In case of failure, contact service
Message "Disk NOT erased/battery"	Problem with confirming the power of the shot	Contact service
Message "Disk NOT erased 1"	Damage to the detection of "zero" of the supply network	Contact service
Message "Disk NOT erased 2"	Lower capacitor charged above the safety threshold	Contact service
Message "Disk NOT erased 3"	Upper capacitor charged above the safety threshold	Contact service
Message "WARNING high temperature"	High temperature warning on the charging resistor	Contact service



6.5. RISK DURING MAINTENANCE WORK

- Maintenance work may only be performed by an authorized manufacturer's service center or a service technician with appropriate qualifications and knowledge of the device.
- Improper handling of the device during maintenance work can result in electric shock and death.

6.6. WITHDRAWAL FROM SERVICE

The product is subject to WEEE 2012/19/EU regulations. The device or any of its electrical or electronic parts may not be disposed of with household or similar waste. When disposing of waste from the device, proceed in accordance with the regulations in order to avoid negative effects on the environment and human health, which could occur due to improper handling of this waste. For further information on recycling waste from this product, contact your local municipal authorities, the relevant waste disposal service, or the supplier of the product.



CONTACT

ProDevice Spółka z ograniczoną odpowiedzialnością

ul. Tadeusza Kościuszki 1, 32-020 Wieliczka, Poland

tel. +48 122 919 101

email: info@pro-device.com

service: support@pro-device.com

If you have an idea or suggestion for improvement, please write to info@pro-device.com

info@pro-device.com

www.pro-device.com

MANUFACTURER'S ADDRESS DETAILS

DISKUS Polska Spółka z ograniczoną odpowiedzialnością

ul. Tadeusza Kościuszki 1, 32-020 Wieliczka, Poland

service: support@pro-device.com